# Aesop QuickStart Guide for Substitutes

## This guide will show you how to:

Log on to the Aesop system Navigate the Aesop Web site Find and accept jobs online\* Manage your schedule Cancel an assignment\* Manage your availability Specify your call times Change your PIN Manage your personal information\* Select preferred schools\* Find and accept jobs over the phone Benefit from Aesop notifications\* View user guides and training videos





#### Using Aesop Successfully

#### Proactively fill your schedule\*

Aesop offers you the flexibility to proactively search for jobs and fill your own schedule the way you want. To help you benefit most from automated substitute placement, Aesop offers you both phone and web services for finding and accepting jobs. Substitutes can call in to Aesop toll-free at 1-800-942-3767 or log in online at <u>www.aesopeducation.com</u>.

#### Manage your preferences

With Aesop, not only can you plan your schedule ahead of time, but you can also choose Non-Work Days, specify preferred schools\* and adjust call times to fit your schedule. You can also view work history and receive phone and e-mail notifications of available jobs.

#### Find out about available jobs

Aesop notifies substitutes of available jobs they qualify for. Most employee absences are entered the day before the absence occurs, but they can enter their absences very far in advance. Depending on the district's settings, substitutes can discover available jobs days, weeks, or even months in advance.

Aesop can alert substitutes to new jobs through both phone and e-mail\* services. Substitutes can then choose to accept or reject the assignment.





Enter your ID and PIN from the personalized

welcome letter you received from the district.

#### **Online Services**

#### Log on to Aesop

In your Internet browser address bar enter **www.aesopeducation.com** and click the **Go** button.

Chelsea Elementary School
2/17/2006
Dear Greg Adams,
We have the pleasure of notifying you that Chelsea Elementary School has implemented a new automated service that will greatly simp This service is called AESOP (Automated Educational Substitute OPerator).
The AESOP service will be available to you 24 hours a day, seven days a week. You may interact with the system either on the Interne line.
How do I register with AESOP?
<ol> <li>Simply dial 1-800-942-3767.</li> <li>Enter your Identification (ID) and PIN numbers. The information is as follows (Please notify the central office if your identification number listed below is not correct.)</li> </ol>
ID number - 1234567890     PiN number - 7888
3. Once you are logged in the system, you will be given prompts for the various menu choices.
When you access the AESOP system over the phone for the first time, it is very important that you record your name and assig and assignment should be recorded, (e.g. John Doe, 3rd Grade) as AESOP will play this recording to potential substitutes for a information each time you register an absence.
* When entering an absence, please wait until you receive a confirmation number before you terminate the phone call. Your transaction

#### Personalized Welcome Letter

#### Aesop User License Agreement

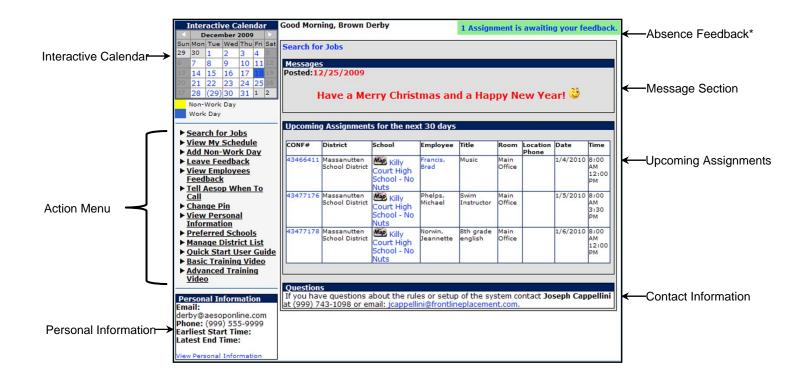
The first time you log into Aesop you will have to agree to the terms of use. Please read through the terms and click the "I Agree" button at the bottom of the page. You will not be able to access Aesop online without agreeing to these terms.

Good Morning, David Caughill					
Before using the system further, please accept the following End User License Agreement					
AESOP® USER LICENSE AGREEMENT	-				
THIS AESOP® USER LICENSE AGREEMENT ("Agreement") is made for the benefit of FRONTLINE PLACEMENT TECHNOLOGIES, INC., a Pennsylvania business corporation ("Frontline"), by YOU, the person who indicates your acceptance of the terms of this Agreement by indicating your agreement to the terms and conditions of this Agreement when prompted ("User").	н				
RECITALS					
WHEREAS, Frontline provides its clients with a subscription to its proprietary product, Aesop®, which allows its clients to access Aesop® for the purpose of automating substitute employee placement.					

\* Indicates functions that might not be used by your school



#### **Home Page**





### **Find and Accept Assignments Online**

#### Search for Assignments\*

**1.** Click the **Search for Jobs** tab in the action menu on your home page or just below *c* your name to see a list of all available jobs.

	Interactive Calendar				3000 MOL	ing, brown L	егру		1 Assign	ment is	s awaitin	a vour fe	edba			
	D	ecem	ber 20	009		2										
Sun	Mon	Tue	Wed T	'hu i	Fri Sa	at	Search fo	r Jobs								
29	30	1	2 3	5 4												
	7	<u> </u>		0	1	2	Message									
	14	15		17	18 19	9	Posted:12	2/25/2009								
20				24		S										
27	28	(29)	30 3	31	L 2		- I	lave a Me	ive a Merry Christmas and a Happy New Year! 🍑 👘							
Non-Work Day				_												
	Work	Day				- 1										
						-1	Upcoming	g Assignment	s for the nex	t 30 days						
			r Job													
			Schee				CONF#	District	School	Employee	Title	Room		Date	Time	
			Work		Y		43466411	Massanutten		Francis.	Music	Main	Phone	1/4/2010	0.00	
			edbao				43466411	School District	Map Killy	Brad	MUSIC	Office		1/4/2010	AM	
		back	loye	<u>es</u>					Court High School - No						12:0 PM	
			o Whe	en 1	0				Nuts						РМ	
	Call	10.50			<u> </u>		43477176	Massanutten	Map Killy	Phelps,	Swim	Main		1/5/2010		
►Ī	han	ge P	in					School District	Court High	Michael	Instructor	Office			AM 3:30	
			sonal						School - No						PM	
		mati						Massanutten	Nuts							
			Scho				43477178	Massanutten School District	Map Killy	Norwin, Jeannette	8th grade english	Main Office		1/6/2010	8:00 AM	
			istric					District	Court High						12:0	
			rt Us			<u>e</u>			School - No Nuts						PM	
			ning					I	Huco						-	
	<u>\dva</u> /ide		Trai	nino	1	- 1										
	nde	2				1.									_	

Current Assig	nments Av	ailable					
Start Date	Starting S	chool		Employee		Title	View
01/07/10	,	High School		Romney, Mitt		Elem. English	<u>Detai</u>
Date			То		School		
01/07/10	(Thu.)	8:00:00 AM	3:30:00 PM	Full Day	MapKill	y Court High Schoo	- No Ni
01/27/10	Eagle Trac	e High		Romanov, Nice		Middle English	Detail
Date		From	То	Duration	School		
01/27/10	(Wed.)	8:00:00 AM	4:00:00 PM	Full Day	MapEag	le Trace High	
02/24/10				Francis, Brad		Music	Detail

**2.** Click the <u>Details</u> link to view more information on the assignment. For multiple day assignments, Aesop will list the employee's name once and then all dates.

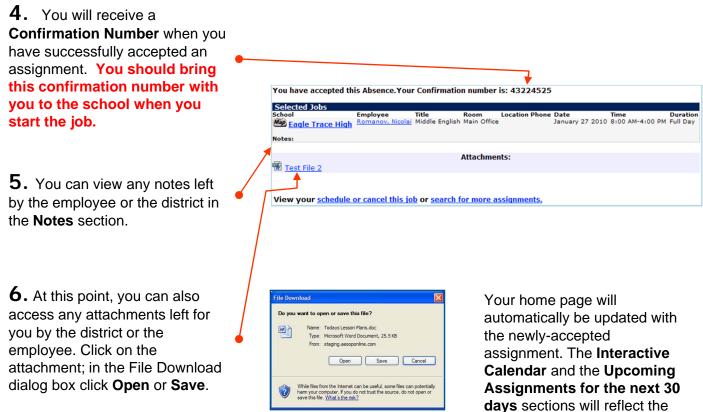
#### **Accept or Reject Assignments**

**3.** Click Accept Job if you would like to accept the job or Reject Job if you do not want to accept the job. If you reject the assignment, you will not be able to view it again later. Click Cancel if you are not making a decision at this time to accept or reject the job.

In order for you to accept this Job, please click the 'Accept Job' button below.							
Selected Jobs							
School	Employee	Title	Room	Location Phone		Time	Duration
Eagle Trace High	Romanov, Nicolai	Middle English	Main Office		January 27 2010	8:00 AM-4:00 PM	Full Day
Notes:							
	Rej	ect Job	Acc	ept Job	Cancel		



<sup>\*</sup> Indicates functions that might not be used by your school



new information.

#### Accepting a Job with Captcha\*

Captcha is a code that has to be entered in before accepting an absence. Your district may be using this option to verify that a real person is accepting the assignment and not an auto accept program. All you need to do is first enter the code that appears on your screen then click "Accept Job"

Selected Jobs	society and	- million - million	and the second			الع التاريخ
chool ell Middle School	Employee Barnes, Matt	Title Room Main Office	Location Phone	Date April 23 2010	Time 8:00 AM-3:00 PM	Duration Full Day
otes:						
Thi	s is vour (	Captcha co	de			
	s is your	ouptend et	8	C		
Enter th	e characters in th	e image to accept th	he Job: 8C	Cho	ose another Captel	ha
		Reject Job	Accept Jo	b Cance	<b>a</b>	
		Rejection	Acceptio		51	
					a traubla ra	oding
					e trouble rea	-
					ou can alwa	ays
			C	hoose an	other	

#### **Other Home Page Features**

#### Messages

Upcoming Assignments for the next 30 days

Any messages from the district office will appear in the **Messages** section.

#### Messages Posted:12/25/2009

Have a Merry Christmas and a Happy New Year! 🐸

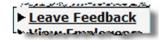
CONF#	District	School	Employee	Title	Room	Location Phone	Date	Time
43466411	Massanutten School District	Killy Court High School - No Nuts	Francis, Brad	Music	Main Office		1/4/2010	8:00 AM 12:00 PM
43477176	Massanutten School District	Killy Court High School - No Nuts	Phelps, Michael	Swim Instructor	Main Office		1/5/2010	8:00 AM 3:30 PM
43477178	Massanutten School District	Killy Court High School - No Nuts	Norwin, Jeannette	8th grade english	Main Office		1/6/2010	8:00 AM 12:00 PM
43224525	Massanutten School District	Eagle Trace High	Romanov, Nicolai	Middle English	Main Office		1/27/2010	8:00 AM 4:00 PM

#### Upcoming Assignments for the next 30 days

Aesop will show you absences you have already accepted up to 30 days in advance. Aesop will also show you the name of the employee and school. A map icon indicates that directions to the school are available from MapQuest.com.\* Clicking on the "map" icon will open your default web browser and display the school on a map.

#### Assignments requiring feedback\*

Click the link in green next to your name or the "Leave Feedback link in your action menu to write a review regarding the assignment.



1 Assignment is awaiting your feedback.

#### Questions

If you have questions about the rules or setup of the system contact School Secretary ext 10 at (555) 555-5555 or email: suboffice@yourdistrict.org.

If you have any questions regarding Aesop please contact the individual listed or e-mail the contact at your school district.



#### Manage my Schedule

#### **Interactive Calendar**

To view your assignment schedule, you can click on the **View my Schedule** tab on the action menu or you can choose a specific date on the **Interactive Calendar**.

Aesop displays two types of days on the calendar:

- Non-Work Day days/hours you have indicated you are unable to work
- Working jobs for which you are scheduled to work

Ц		_	ve C		Ida	r		
<u> </u>		January 2010						
Sun	Mon	Tue	Wed	Thu	Fri	Sat		
27	28	29	30	31	1	2		
3	4	5	6	7	8			
10	11	12	13	14	15	16		
17	18	19	20	21	22	23		
24	25	26	27	28	29	30		
31	1	2	3	4	5	6		

Use the calendar arrows to select different months

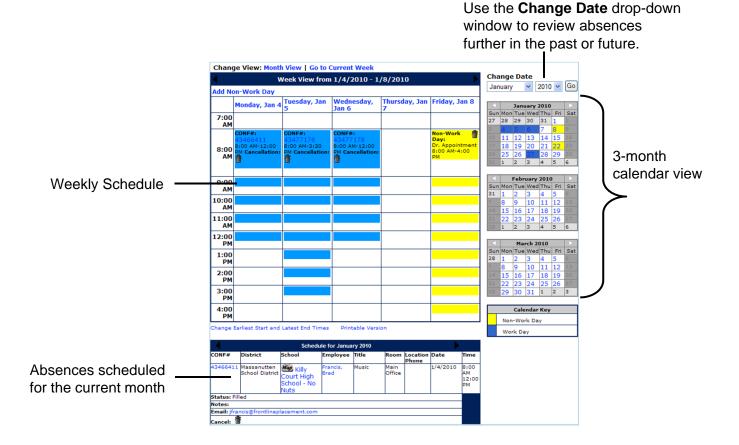


#### View My Schedule

On your schedule, you can view your assignments in three ways:

- Weekly schedule
- 3-month calendar view
- All absences scheduled for the current month

Click on a numbered day in the 3-month calendar view, and the weekly schedule will change to that week.





#### Remove Myself from an Assignment\*

First, view your schedule by clicking on the **Interactive Calendar** or the **View My Schedule** tab on the home page. On the calendar, clicking on a numbered day will take you to that week's schedule. The current date will be shown in parentheses.

Wednesday,

B:00 AM-12:00

Cancellation

Jan 6

CONF#:

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Tuesday, Jan

CONF#:

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8:00 AM-3:30

PM Cancellation

Monday, Jan 4

:00 AM-12:00

M Cancellation:

ONF#:

7:00

AM

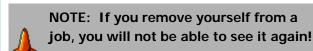
8:00

9:00 AM

AM 👘

Interactive Calendar	Good aft	ernoon, James	Doe	Your R	ating:	(NR)		
Darriel rue rred rind rin Sac	Search fo	or Assignments						
	Messag	oc						
		2/27/2006						
13 14 15 10 1/ 10			ase click the Search for	Assignments	link to f	ind a	nd accept	iob
20 21 22 23 24								,
26 (27) 28 1 2 3 4								
Search for <u>Assignments</u> View My Schedule      Add Non-Work Day	CONF# 9292506	District Chester County School District	School Me Chester Springs Senior High School	Employee Ortiz, Tony	Phys.ed		Date 3/6/2006	Tim 5 7:0 AM 3:0 PM
<ul> <li>► Tell AESOP When To Call</li> <li>► Change PIN</li> <li>► View Personal Information</li> </ul>	-	ients requiring	1					
► Preferred Schools	CONF#	District	School	Employee	Title F			Time
Manage Time Sheets     Quick Start User Guide	9573179	Chester County School District	Washington Elementary School	Thompson, Richard	Math 5	4 2		7:00 AM 12:0 PM

You can remove yourself from an accepted job or a Non-Work Day by clicking the trash can in the assignment you wish to cancel.



A warning message will appear: "Are you sure you want to cancel this job?" Click **OK** to cancel.



Depending on your district settings you may also have to confirm a Warning like this

Varning: By cancelling ollowing dates during		d from accepting other jobs on the
Date	Start Time	End Time
2/23/2010	8:00 AM	3:00 PM

Confirm Cancel

Thursday, Jan Friday, Jan 8

Non-Work

Dr. Appointment

8:00 AM-4:00

Day:

M

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	Monday, Jan 4	Tuesday, Jan 5	Wednesday, Jan 6	Thursday, Jan 7	Friday, Jan 8
7:00 AM					
	PM Cancellation:	CONF#: 43477176 8:00 AM-3:30 PM Cancellation:			Non-Work Day: Dr. Appointment 8:00 AM-4:00 PM
9:00 AM					

The canceled assignment no longer appears on your calendar or list of assignments.



#### Add Non-Work Day

Click the **Add Non-Work Day** link on your action menu to indicate days or portions of days that you are unavailable to work.

	Add Non-Work Day
For a single non-work day, select the date you will be unable to work. Enter a description if desired.	Date 4/12/2010
Adjust the <b>Start Time</b> and <b>End Time</b> if you will be unavailable for only a portion of the day.	Description My Birthday Start Time 8 AM : 00 : End Time 4 PM : 00 :
NOTE: Leave all of the fields in the "Repeat Event" area of this page blank if you are entering a Non-Work Day or a single day.	Repeat Event Until Every Monday Tuesday Wednesday Thursday Friday
You can use the <b>Repeat Event</b> feature if you have a recurring unavailability status.	All Week Save Save and Add Another Cancel
Add Non-Work Day Date 04/01/2010 1 1	1. Select the date for your first non-work day.
Start Time 8 AM : 00 C	<ol> <li>Fill in the Start and End Times.</li> <li>Select the date for your last non-work day.</li> </ol>
4 PM ♥: 00 ♥ Repeat Event Until 06/01/2010 ☎ 3	<ul> <li>4. Check the box for the day(s) of the week</li> <li>that you will not be between your first and</li> <li>last non-work days. Select "All Week" to</li> <li>mark everyday in this date range as a Non-Work Day.</li> </ul>
Every Monday Tuesday Wednesday 4 Thursday Friday All Week Save Save and Add Another Cancel 5	5. Click <b>Save</b> to save your information, <b>Save</b> <b>and Add Another</b> to save your changes and create another non-work day, or <b>Cancel</b> if you do not wish to save the information.
	21/

NOTE: You can still be called by Aesop on Non-Work days for available jobs in the future or notifications of removal from a future absence.

Non-Work

Day: Vacation

8:00 AM-4:00

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Non-Work

Day: Vacation

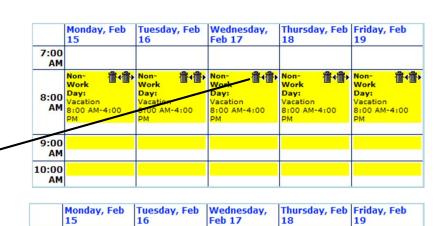
8:00 AM-4:00 M

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#### **Deleting a Non-Work Day**

You are able to delete any Non-Work day that has not already started.

To delete a single Non-Work day, find the Non-Work day on your Interactive Calendar and click on it. You will be brought to the weekly view for that week. Click on the single trash can icon for that day to delete that single day.



You are now available to work this day.

To delete an entire repeating Non-Work day, click on the trash can with the arrows pointing away from it. This will delete the selected Non-Work day as well as all other Non-Work days that were created at the same time.

You are now available to work on every Non-Work day that was deleted.

	Monday, Feb 15	Tuesday, Feb 16	Wednesday, Feb 17	Thursday, Feb 18	Friday, Feb 19
7:00 AM					
8:00 AM	Non- Work Day: Vacation 8:00 AM-4:00 PM	Non- @4 Work Day: Vacation 8:00 AM-4:00 PM		Non- attained Work Day: Vacation 8:00 AM-4:00 PM	Non- ∰∢∰ Work Day: Vacation 8:00 AM-4:00 PM
9:00 AM					

	Monday, Feb 15	Tuesday, Feb 16	Wednesday, Feb 17	Thursday, Feb 18	Friday, Feb 19
7:00 AM					
8:00 AM					
9:00 AM					

\* Indicates functions that might not be used by your school



15

Non-Work

Day:

AM 8:00 AM-4:00

7:00 AM

9:00 AM 16

Non-Work

Day:

8:00 AM-4:00

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25

Wednesday,

Feb 24

Tuesday, Feb

Non-Work Day: System Generated

:00 AM-3:00 PM

23

Thursday, Feb Friday, Feb 26

#### System Generated Non-Work Day \*

Add Non-Work Day

22

7:00

8:00 AM

9:00

10:00 AM

AM

AM

Monday, Feb

Some districts have opted to not allow a sub to cancel a job too close to the start time and then accept another job on the same day.

When this is the case if you cancel a job too close to the job's start time Aesop will automatically generate a Non Work Day. This will prevent you from accepting other jobs for an amount of time.

This Non-Work Day cannot be deleted

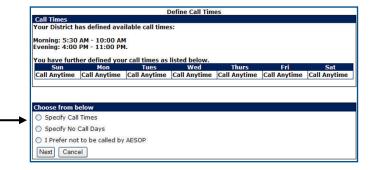
Aesop will give you a warning when you cancel an absence detailing when you will not be able to accept other jobs

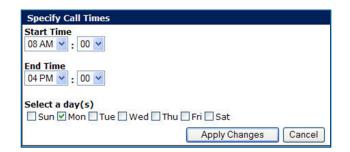
Date	the time of this job: Start Time	End Time
2/23/2010	8:00 AM	3:00 PM



#### **Tell Aesop When to Call**

Select **Tell Aesop When to Call** on the home page to ask Aesop not to call during certain hours of the day or an entire day. These restrictions will repeat every week until you change or remove the restriction.





Your new call time will appear on the schedule. If you wish to delete this time, click on the trash can next to the time.

To create another call time, select **Specify** call times again and repeat the process.

Select **Specify call times and** enter the start and end times for when you would like to receive calls. Then select the day(s) of the week for this time range.

**Apply changes** to save or click **Cancel** to return to the home page. The setting you created will repeat until changed.

		ſ	Define Call Tim	es		
Call Times						
our Distric	ct has defined av	ailable call time	5:			
	30 AM - 3:30 PM 00 PM - 10:00 P					
You have f	rther defined yo	ur call times as	listed below.			
Sun	Mon	Tues	Wed	Thurs	Fri	Sat
Call Anytin	ie 8:00 AM 指 4:00 PM	Call Anytime	Call Anytime	Call Anytime	Call Anytime	Call Anyti
	1.00111					
		<b>_</b> "				
Choose from	m below					
O Specify (	Call Times					
O Specify I	No Call Days					
I Prefer	not to be called b	Y AESOP				
Next Ca	ancel					

Specify No Call Days		
<b>Select a day(s)</b> ◯ Sun ◯ Mon ◯ Tue ☑ Wed ◯ Thu ◯ Fri [	Sat	
A	pply Changes	Cancel

Select **Specify No Call Days** to choose days when you do not want Aesop to call you.

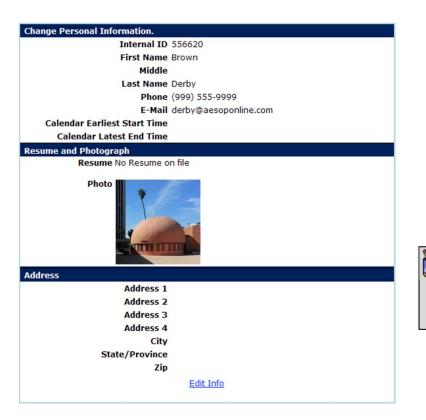
Select I Prefer not to be called by Aesop if you wish never to be called.



#### **Change PIN**

You can change your PIN at any time. The PIN is used both on the Web site and the phone system.

Change your PIN
Current PIN
New PIN
Apply Changes Cancel
Need help? PIN Guidelines.



#### View Personal Information

Review the demographic information the district has on file for you.

\*You can change the information by clicking the <u>Edit Info</u> link.

NOTE: You will only be allowed to edit the information the district allows you to edit. If you need to edit any information that you are unable to edit on this page, please contact your district's Aesop Administrator.



#### Preferred Schools\*

You can choose the school(s) where you are willing or unwilling to work. Click **Preferred Schools** on the action menu of your home page.

First, determine how you want Aesop to use this list. In the header, you can choose to tell Aesop that you're creating a list of schools where you DO want to go or a list of schools where you DON'T want to go.



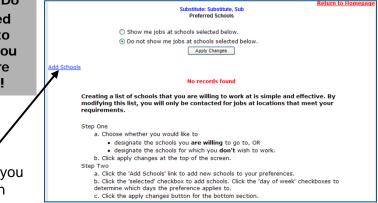
Then click Apply Changes.

By default, your list will be marked "Do not show me..." with no schools listed below. This enables you to be available to work at EVERY school in the district. If you do not want to restrict the schools you are available for, do not touch these settings!

If you would like to create a list of schools you do or do not want to work at (as selected in the header of this setting), click the <u>Add</u> <u>Schools</u> link.

	Edit Apply C	hanges	Cancel						
Day of Week									
Selected	School	Sun	Mon	Tue	Wed	Thu	Fri	Sat	
	Appleton Elementary School		~				~	~	
~	Chelsea Elementary School		~	~		~			
~	Cherry Hill Elementary School			<b>V</b>		~	~	<b>V</b>	
	Chester County Elementary Schools					<b>V</b>			
	Chester County Middle Schools					~			

Preferred Schools Header



Check the box under the "Selected" column next to the school(s) you wish to select.

Uncheck the days you do not wish this to apply (if necessary).

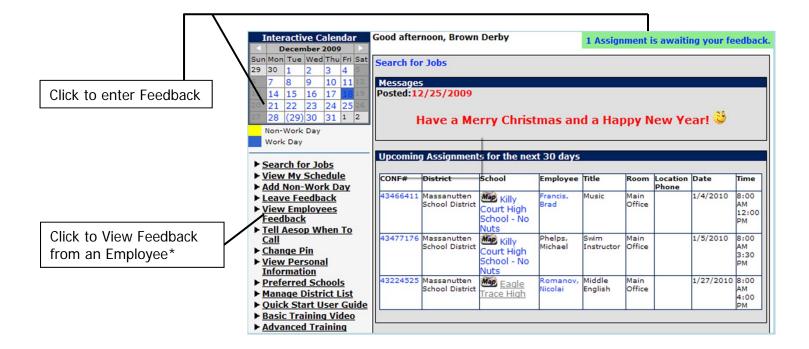
Click Apply Changes to save.

Click <u>View Current Schools</u> to view your list of preferred schools.

#### **Choose Your Header Wisely**

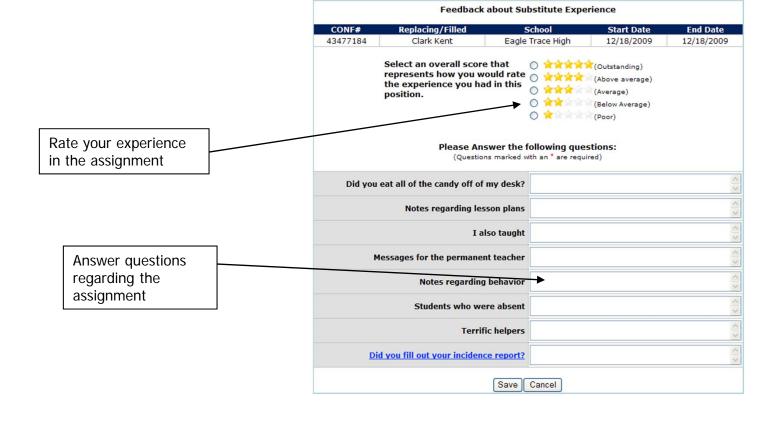
Remember, Aesop will use the schools on this list according to the way you set up the header from the first step above. For example, if the list contains one school, then that school is either 1) the only school where you **will** go, or 2) the only school where you **won't** go, depending on which option you selected in the header.





		Jobs awaiting ye	our Feedback		
CONF#	Replacing/Filled	School	Start Date	End Date	
43477184	Clark Kent	Eagle Trace High	12/18/2009	12/18/2009	Leave Feedback
		Clink	have to loove f		ia analarana ant
			here to leave f employee you		0
			be allowed to ments depend		atings and ict settings for
			feature.	5	<b>J</b> ***





#### Substitute Experience Sur

You can rate your experience stars) and give details by answ a series of questions. These questions may have been customized for the position yo filled in for in this instance (i.e questions for "teachers", ques for "paras", etc.).

	Feedback about Substitute Experience						
erience Survey	CONF#	Replacing/Filled	School	Start Date	End Date		
silence Sulvey	43477184	Clark Kent	Eagle Trace High	12/18/2009	12/18/2009		
r experience (1-5 etails by answering ons. These we been		Select an overall score represents how you w the experience you ha position.	ould rate O 🔶 🔆 לאלי d in this O 🔶 לאלי O לאלי	<ul> <li>(Outstanding)</li> <li>(Above average)</li> <li>(Average)</li> <li>(Below Average)</li> <li>(Poor)</li> </ul>			
e position you Please Answer the following questions: s instance (i.e. (Questions marked with an * are required)							
chers", questions	Did you	eat all of the candy off of	my desk? sure not!				
		Notes regarding les	son plans great, that	nk you!			
		Ia	lso taught				
	м	lessages for the permane		d all of the lessons, inc for extra credit	uding the		
		Notes regarding	behavior				
		Students who we	re absent				
		Terrif	ic helpers		2		
Click Save	Di	<u>d you fill out your inciden</u>	ce report?		2		
when finished			Save Cancel				

\* Indicates functions that might not be used by your school



	Interactive Calendar	Good afternoon, Brown	Derby	1 Assign	ment is awaiti	ing vour fe	edba
	December 2009						
	Sun Mon Tue Wed Thu Fri Sat 29 30 1 2 3 4 5	Search for Jobs					
	6 7 8 9 10 11 12	Messages					
	13 14 15 16 17 18 19	Posted:12/25/2009					
	20 21 22 23 24 25 26						
	27 28 (29) 30 31 1 2	Have a Me	erry Christmas ar	nd a Hap	DV New Ye	ear! 🙂	
	Non-Work Day						
	Work Day	L					
Click "View	<ul> <li><u>Search for Jobs</u></li> <li><u>View My Schedule</u></li> <li><u>Add Non-Work Day</u></li> <li>Leave Feedback</li> </ul>	43466411 Massanutten	School Employee	e Title	Room Location Phone		Time 8:00
F M N N N A A S'		School District	Court High Brad		Office		AM 12:00 PM
Employees' Feedback" to see	<ul> <li>View Employees</li> <li>Feedback</li> <li>Tell Aesop When To</li> </ul>		School - No Nuts				РМ
		43477176 Massanutten School District	School - No		Main Office	1/5/2010	8:00 AM 3:30 PM

Feedback about your Performance							
CONF#	Replacing/Filled	School	Start Date	End Date	Rating		
39841705	Brad Francis	Killy Court High School - No Nuts	10/13/2009	10/13/2009	4444	Review Feedback	

Click "Review Feedback to view the feedback left by the employee you subbed for in this assignment.

CONF# Substitute Replacing/Filled				School	Start Date	End Date	
39841705	Brown Derby	Brad Francis	Killy Cou	urt High School - No Nuts	10/13/2009	10/13/2009	
		Ra	ating: 😭	<b>***</b> *			
	Was all o	lassroom work col	lected?				
Was t	he room left a	s neat and clean as	s it was found?				
Was c	lassroom wor	k explained satisfa	ctorily?				
Did stude	ents report tha	t they were treate and consis					
	Were any dis	ciplinary issues rep	ported?				
		General Notes/Cor	nments				
		contest, who wou	14				

#### **Phone Services**

#### Answering an Aesop call

When Aesop calls, your Caller ID will probably show 1-800-942-3767. Occasionally, it may display a school district name, depending on how the phone company handles the 800 number. The important factor is the number. If the phone number is Aesop's 1-800 number, it is a call about a job in a district you work in.

Answer the phone with a "hello." You must speak into the phone. Aesop is voice activated and will hang up if it does not detect your response.

If you hang up on Aesop, or if Aesop gets your answering machine/voice mail, the system will wait at least an hour before calling you back.

### Listening to the notifications and available assignments



After you answer the phone, Aesop will say: "Hello, I am calling for (your name). If you are interested in a job today, please press **1**. To prevent further calls today, please press **2**. If the substitute that I'm trying to reach is unavailable, please press **3**. To prevent Aesop from ever calling you again, please press **9**."

Press the appropriate key in response, in this case, press 1 to hear about the job(s).

Aesop will then say: "I'm calling on behalf of (school district), for an assignment at (school). Please enter your PIN Number, followed by the # key.

After you enter your PIN and press the # key, Aesop will play any Substitute Notifications, such as canceled absences and changed start or end times.

For each available assignment, Aesop will provide the details, including the number of days of the assignment, the school name, the name and title of the absent teacher, the start and end times and the room or office to report to.

#### **Responding to the offer**

After you have heard the details of the assignment, you will be prompted to choose **1** to accept the job, **2** to hear it again, **3** to reject it but allow further phone calls, or **4** to reject the job and prevent more calls that day.

If you accept the job and no other substitute has accepted the job in the meantime, Aesop will read the Confirmation Number. If you reject a job, Aesop will still call you back, even within 15 minutes, if other jobs need to be filled.



#### **Receiving Notifications**

You may receive notifications by phone, web and/or e-mail for the following:

- A single-day absence is canceled or modified
- Any or All days of a multiple-day absence are canceled
- The times of any day in an absence is modified
- You are completely removed from a job
- You are assigned to a job

#### Web Notification\*

Notifications for all of the above reasons will appear on your home page when you login to Aesop. You will need to click the **Confirm Notifications** button to confirm you have read the notice Date before you can do anything else within the site. **Web** lob# notifications will be posted for all of the reasons listed above.

Substitute Notification Page You must click the CONFIRM button at the bottom of the page to indicate you have read the following notifications. Hide Details Notifications for Massanutten School District REMOVAL NOTIFICATIONS: Your services are no longer needed for the following Jobs. Removed Confirmation # **Employee Name** Date/Time 3481014 12/30/2009 8:07 AN Dobler, Lloyd Start 2009-12-31T00:00:00 8:00:00 AM 4:00:00 PM Catastrophe Canyon Job Modified notifications: The Following Jobs have been Modified. Date/Time 43480936 12/30/2009 8:07 AM Start 2009-12-30T00:00:00 8:30:00 AM 3:00:00 PM Kingdom of Nye You must click the CONFIRM button to indicate you have read the preceding notifications. **Confirm Notifications** Aesop will show you a confirmation page indicating you have successfully confirmed the Web notification. Click Home (on the navigation line) or the Back button or here to continue.

#### E-mail Notification\*

If Aesop has your e-mail address on file, you may receive notifications through e-mail. Email notifications are sent for all of the reasons listed above

Substitute Notification Page

2 entries were confirmed.

No notifications found.

#### **Phone Notification\***

Aesop can call you when you are completely removed from an absence. These calls are typically placed in the evening up to 2 nights in advance, but these calls can take place in the morning if you are removed from an absence that starts that same morning. Phone notifications are ONLY placed when you are completely removed from an absence. Phone notifications are not made if the job is modified.

\* Indicates functions that might not be used by your school



Thank you for using the substitute assignment system. Powered by Aesop

#### **Notification Confirmation**

NOTE: No phone notifications are sent if a day is "closed" within a multiple-day absence (even if it's the first day). This most commonly happens when school is closed due to weather (i.e. Snow Day). If school could possibly be closed due to weather, it is your responsibility to check your local news sources for information on whether or not you should report for your job that day. Aesop will not necessarily be up-to-date with this crucial information.



#### **User Guides and Training Videos**

#### QuickStart User Guide

Print out your <u>Web Guide</u> and the <u>Phone Guide</u>.

 Web Guide (Revised March 2009)

 Phone Guides

 English (Revised January 2007)

 French (NEW) (Revised November 2009)

 Spanish (NEW) (Revised November 2009)

 Adobe Acrobat reader is required to view the manual.

#### **Basic Training Video**

Watch a short video to help you get started with Aesop.

#### **Advanced Training Video**

This video walks you through many of the basic functions of Aesop covered in the QuickStart Guide.



